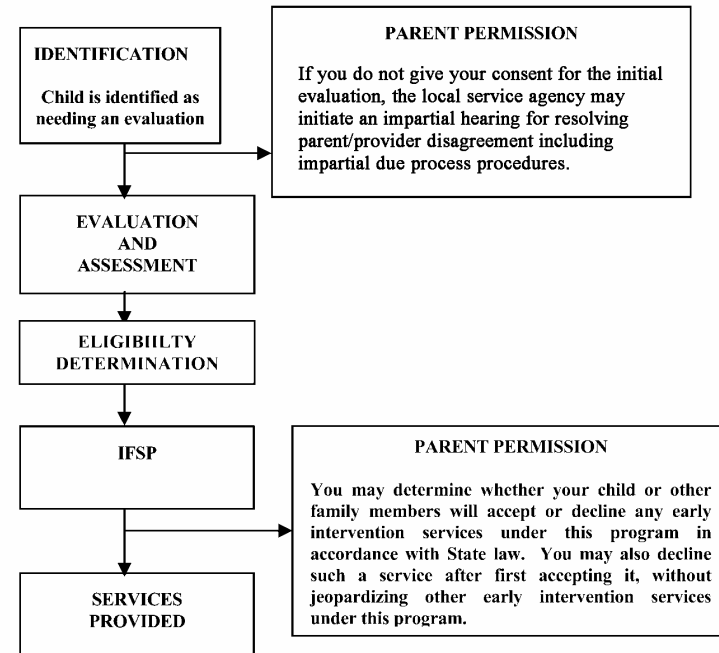


INDIVIDUALIZED FAMILY SERVICE PLAN FLOW CHART



Note: If you disagree with a public agency or local service provider on the (1) identification, (2) evaluation, (3) placement of your child, or (4) provision of appropriate early intervention services to your child or family, you have the right to a timely administrative resolution of your concerns. Confidentiality rules apply throughout the entire process.